

Trust Board Paper K1

UNIVERSITY HOSPITALS OF LEICESTER NHS TRUST

REPORT BY TRUST BOARD COMMITTEE TO TRUST BOARD

DATE OF TRUST BOARD MEETING: 5 April 2012

COMMITTEE: Governance and Risk Management Committee

CHAIRMAN: Mr D Tracy, Non-Executive Director

DATE OF COMMITTEE MEETING: 29 March 2012

This report is provided for the Trust Board's information in the absence of the formal Minutes, which will be submitted to the Trust Board on 3 May 2012.

PUBLIC ISSUES TO BE HIGHLIGHTED TO THE TRUST BOARD FOR INFORMATION AND/OR INTEREST:-

- Planned Care Division – Complaints Performance;
- Complaints Management ;
- Draft Annual Operational Plan 2012-13;
- CIPs 2012-13 Safety and Quality Assurance Process, and
- CQC Unannounced Inspection.

The Governance and Risk Management Committee discussed the following issues at its meeting on 29 March 2012:-

- Planned Care Division Complaints Performance Report;
- Complaints Management and Benchmarking;
- Update on Theatre Modernisation Programme;
- Nursing Metrics and Extended Nursing Metrics;
- Month 11 Quality, Finance and Performance Report;
- 2011-12 Quality Account – Final Draft;
- EMQO Acute Quality Dashboard;
- Draft Annual Operational Plan 2012-13;
- CIPs 2012-13 Safety and Quality Assurance Process;
- Quality, Safety and Experience data;
- PCT Quality Visit;
- Commissioner's Safety Concerns;
- CQC Unannounced Inspection;
- Implementation of the Friends and Family Test (Net Promoter Score);
- ED- Easter Cover Arrangements;
- Transferring patients from other hospitals;
- Patient Safety Report;
- Monitoring of Falls;
- Ombudsman Cases, and
- Safeguarding Case Reviews.

DATE OF NEXT COMMITTEE MEETING: 26 April 2012

Mr D Tracy, Committee Chairman, 30 March 2012